

AGENCY KEY SERVICE HIGHLIGHTS

Services	Target Output: Service Agreement	2024 Actual Outputs	Trend from 2023	Annual Support
BGC SOUTH COAST BC				
Family Resource Centres <i>Support for parents and children aged 0-6</i>	North Delta: 200 families served 11,000 participant hours Ladner: 225 families served 13,000 participant hours	436 families served 660 participant hours 528 families served 731 participant hours	   	Funding: \$113,000 ¹ PTE: \$27,400 Reduced rent ² Total: \$140,400
Club Services <i>Social development programs for children and youth aged 6-18</i>	North Delta: 175 members Ladner: 225 members Tsawwassen: 175 members	209 members 159 members 127 members	  	32% 35% 28%
Diversion / Prevention Services <i>Options for Youth: Early intervention and prevention programs for youth at risk</i> <i>Preteen/Teen Programs</i>	Options for Youth: 20 referred youth 500 participant hours Preteen/Teen Programs: 200	3 referred youth 36 participant hours 240 participants	  	No change -28% 40%

¹ \$12,500 for FRCs, \$90,500 for Club Services, and \$10,000 for Diversion / Prevention Services.

² Boys and Girls Clubs occupy space in municipal facilities at Wintemute (Ladner), Hillside (North Delta) and Winskill (Tsawwassen).

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DELTASSIST				
Information and referral	100 families 35 hours per week	17,956 telephone calls 9,700 web-based inquiries	↑ ↑	Funding: \$179,000 PTE: \$43,700 Total: \$222,700
Seniors services – general <i>(phone support, driving, housekeeping, grocery delivery, yardwork, minor repairs, etc.) and counselling</i>	375 seniors served in total	275 seniors served-counselling	↑	31%
	35 hours per week	450 seniors served – outreach/general	↑	14%
Christmas Programs (gift cards, hampers, gifts)	1,400 registrants	1,400 registrants	↑	37%
Tax Clinic for low income residents	735 clients	745 income tax services clients	↑	1%
REACH				
Speech / Language Therapy	200 clients served in total	238 children served	↑	65%
Occupational Therapy	Minimum of 35 hours of services provided	141 children served	↑	57%
Physical Therapy		91 children served	↑	17%
		295 children in total in all three categories of service ⁴	↑	45% ⁵
				Funding: \$50,274 PTE: \$34,800 <u>Reduced rent</u> ³ Total: \$85,074

³ REACH occupies space in municipal facilities at the Lois E. Jackson Kinsmen Centre for Children (Ladner) and the North Delta Recreation Centre (REACH Play and Learn Centre). REACH also operates a preschool at 10921 82 Avenue but it is not a municipal facility.

⁴ Some children received more than one type of therapy; among them, 27 received Occupational Therapy, 27 Physical Therapy, and 44 Speech/Language Therapy.

⁵ By offering group services and therapy blocks, REACH was able to provide services to a significantly higher number of families.