

CHISHOLM STREET WHARF 'SOCIALIZE HERE' | July 2025

Phase 2 Detailed Design – Engagement Report

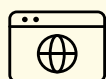
Engagement Need

An upgrade to the Chisholm Street Wharf is one of the seven projects planned to revitalize Ladner Village endorsed by Delta Council in 2024. Last fall, the City of Delta completed the first phase of engagement on the Chisholm Street Wharf project, inviting feedback from the community on possible features and concepts. Building on the feedback received, a second phase of engagement was completed to confirm the direction of the detailed designs.



Engagement Snapshot

How We Informed



1,000

Visitors to the project website



1

Full page newspaper ad



47,000

Social media reach



2,232

Letters to residents

How We Engaged



113

Feedback forms submitted



2

Meetings with interested groups



83

Attendees at the pop-up event

Who We Involved

The focus of this phase of engagement was to gather feedback from residents and businesses in Ladner Village. In addition to neighbouring residents, staff also consulted the Mobility and Accessibility Committee (MAC) on the design's accessibility features and consulted the Tsawwassen First Nation (TFN) regarding opportunities for Indigenous artwork and native plantings on the Wharf.

What We Heard Summary

The following are the key findings from the feedback forms completed, in-person discussions, and meetings with interested groups.

Theme	Summary
Popular Features	All of the features proposed in the detailed designs were popular with most of the 105 participants. The three that participants liked the most are the improved dike pathway with natural elements (79%), flexible gathering spaces for community events (76%), and fully accessible Wharf with concrete paving around the perimeter (70%). Attendees at the pop-up event echoed these sentiments and many were enthusiastic about the design overall.

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Theme	Summary
Other Features	The City also received additional ideas to consider such as washrooms, bike racks, water fountains, and more shaded seating. There was also interest in including a kayak or paddleboard launch area. Others proposed a public “Ladner” sign or art installation.
Overall Direction	Out of 125 responses from the feedback form and in-person event, 59% participants said the design “looks great”, 23% felt it “could use some tweaks,” and 18% said it “needs more work.” While most respondents agreed with the overall direction, a portion of the feedback pointed to concerns about parking, the use of concrete over natural materials like wood, and how the space balances quiet use with programmed events.
Signage and Artwork	Participants were asked to share their ideas for signage and artwork that reflect Ladner’s heritage and character. Many suggested incorporating Indigenous and local artwork, such as carvings, murals, and wildlife imagery. Others suggested interpretive signage or historic photo panels to highlight the area’s fishing and marine history. A public “Ladner” sign or art installation was also proposed as a visual landmark.
Accessibility	During a meeting of the MAC, members supported the use of concrete paving around the Wharf and along the dike pathway for unobstructed access and shared the importance of lighting for better visibility. They also recommended providing spacious, accessible washrooms with barrier-free entry, and expressed interest in the possibility of accessible boat tours operated by the Rick Hansen Foundation.
First Nations	Staff met with representatives from Tsawwassen First Nation. They expressed their support for the project and interest in plant selection, site archaeology, and environmental considerations, as well as art, education, naming, and economic opportunities. Musqueam Indian Band expressed interest in similar themes including plant selection, education, naming, and art opportunities.
Concerns	Parking was a recurring theme in the forms and in discussion at the event, particularly from nearby residents who rely on on-street parking. Respondents questioned whether the design includes adequate space for visitors and raised concerns about the loss of existing stalls. Others expressed concern about noise and disruption from event programming in a primarily residential area or questioned the need for some features such as misting stations. These comments suggest that attention to everyday impacts for local residents is a priority.

Key Dates

The engagement period took place between June 24 and July 11, 2025.

Date	Activity
June 24	Launch of Let’s Talk Delta project page and feedback form opens
June 24	News release
June 24	Letter to residents
June 26	E-Blast #1
June 26	Meeting with Mobility and Accessibility Committee

Date	Activity
July 3	Newspaper ad
July 5	In-person engagement event
July 9	E-Blast #2
July 11	Meeting with Tsawwassen First Nation Staff
July 11	Feedback closes

To view the feedback form results, visit letstalk.delta.ca/Ladner-Village.